Electroval SRL - República Dominicana E-mail: info@electroval.com www.electroval.com

Rnc:131-07903-2



* OFERTA TECNICA Y ECONOMICA *

OFERTA No. EVS-2021-0039 RV.2

 Día
 Mes
 Año

 9
 6
 2022

Cotización a: EDENORTE DOMINICANA

 Atención:
 Luduing Rodriguez

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 809-747-5076

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ITEM	CANT.	DESCRIPCION	PRECIO UNITARIO	PRECIO TOTAL
1	1	Platinum SCADA Support Plan [1 Year] Support Period: 28-Junio-2022 through 28-Junio-2023 The Platinum SCADA Support Plan provides the following: a) Access to the latest software releases of the delivered Surval entONE software components, effectively providing an extended war ranty on all software components and providing access to the latest product features. b) Access to the Survalent Support Portal which includes the ability to create and track support cases, and provides access to soft ware	\$53,340.00	\$53,340.00
		downloads, product documentation, knowledge base article s, live chat, and support forums. c) 24x7 access to priority, telephone emergency support from the Survalent Support Team. Cases will be treated on a first-come		
		first serve basis. d) Three (3) Global User Conference passes. e) 25 hours (not more than 8 hours per day) of Remote Support Services. All services will be performed by Survalent staff from Survalent offices. Any hours not used during the support period will expire.		
		f) Access to a Survalent System Engineer on-site to provide technical assistance with software updates, assess system health and performance, perform system tuning, and any other technical assistance desired. Duration is 2 days for single and dual redundant configurations, 3 days for tri-redundant configurations, and 5 days for quad-redundant configurations. Must be used during the support period.		

2	1	Annual Site Visit (3 days) [1 Year]		
		This service provides access to a Survalent System Engineer onsite to provide technical assistance with software updates, update patches, as sess system health and performance, perform system tuning, and any other technical assistance desired.		
			SUBTOTAL ITBIS 18%	\$53,340.00
			TOTAL	\$53,340.00

CONDICIONES COMERCIALES

Vigencia: 30 días naturales

Forma de pago: 100% contra orden de compra.

Autorizado ING. Jose Maria Abreu

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Cualquier consulta comunicarse con: Ing. Jose Maria Abreu / jabreu@electroval.com

www.electroval.com